

#### Four Tracks Offered!

William H. Ginsburg, Esq.

Timothy Field, Ph.D.

A. Richard Grossman, M.D.

Elaine Rojas, R.N. Sally Glaze, CLCP

Alan Leno

Lynne Tracy, M.A., CRC, CDMS, CPDM

Ann Wallace, Ph.D.

Tamara Bushnik, Ph.D.

Michelle Tipton-Burton, OT

Susan Lillie, OT

School Track

Elise Scanlon, ACCSET

Paul Bott, Ph.D., CSULB

Richard R. Bonar

Robert Turney

Tom Gilmore, M.A.

Conner Cason

Dale Larson

Mary Gilmore, M.A.

Barry Reimer Fred McFarland, Ph.D., SDSU

Tom Turner, Ph.D., SDSU

Alan Hedge, Ph.D.

Ann Grassel, PT

Chris Shulenberger, MS Engr., CPE

Deborah Quilter

Norman J. Kahan, M.D.

Daniel L. Eisman

Certification Preparation Track

Rod Stoneburner, M.S., CRC

#### Optional Pre-Conference Workshop

Ethics for the Rehabilitation Professional Kelly Roberts, M.S., CRC, CDMS (Free to Members registered for

full conference!)

September 18-21, 2003 **Shelter Pointe Hotel & Marina** San Diego, CA



Conference Room Rate: \$119.00 (plus applicable tax) Only 150 rooms blocked Make your hotel reservation today: 1-800-566-2524 (Identify yourself as a "CARRP Conference Attendee")

Conference Co-Chairs Anthony D. Andre, Ph.D. Thomas H. Gilmore, M.A. Barbara Shogren Lies, M.A., CRC Janice Wexler, M.S., ABVE, CVE, CDMS

# How to Successfully Pass the CRC

### Friday, September 19, 2003

#### 1:30-3:00 p.m.

Overview of training, review of materials and available resources for examination preparation

#### 3:30-5:00 p.m.

Review of examination schedule, environment and procedure. Introduction to structure of examination; knowledge domains and sub-domains. What to expect prior to and during the exam. What to bring.

Strategies for preparation, study groups, scheduling time, effective use of time, review of study guide.

### Saturday, September 20, 2003

#### 10:30 a.m.-3:00 p.m.

Knowledge domains and sub-domains—content review.

#### 3:30-4:45 p.m.

Test taking strategies.

### Sunday, September 21, 2003

#### 9:00-10:00 a.m.

**Practice Examination** 

#### 10:45 a.m.-12:00 p.m.

Examination review and question and answer session.



# **Important!**

You must have the CRC study guide, "Guide to Success" by Weed & Hill offered through Elliott & Fitzpatrick to attend this prep course.

Call (800) 843-4977 to order by phone.

#### What you need to do to attend

- •This course requires pre-registration. You may opt out of the course at any time to attend other workshops. However, you may not attend the course if you did not pre-register. Special badges will be issued to pre-registered guest and only those persons will be allowed in the workshops.
- •Registrants for this track must purchase the CRC study guide, "Guide to Success" by Weed & Hill offered through Elliott & Fitzpatrick. Call (800) 843-4977 to order by phone. The cost of the study guide is \$38.20.
- •Student registrants must include proof of enrollment in a full-time Master's program with their registration. Attendance in other workshops being presented is prohibited. Student registrants will be given a special name badge to identify them as students.

#### Rod Stoneburner, M.S., CRC

Mr. Stoneburner received his Master's degree in Vocational Rehabilitation (Vocational Evaluation) from the University of Arizona and completed graduate coursework from University of Southern California in Rehabilitation Counseling Psychology. He is currently attending Pepperdine University (doctoral program in Organizational Leadership). Mr. Stoneburner has been working in the field of vocational rehabilitation for the past 29 years as a Rehabilitation Counselor, Vocational Evaluator, and a Career Counselor. He owned and operated his own VR services consulting firm and has developed specialized programs in Disability Management/Return to Work and a comprehensive Ergonomics program for the University of California. He is currently employed by Cascade Disability Management. He designed and authored a Valpar work sample (#15 Electronic Circuitry) and has worked with and supervised the rehabilitation counseling, career development and job placement of over 20,000 individuals with disabilities who have gone through the career change pro-

During the past 16 years, Mr. Stonburner has been affiliated with California State University's Graduate program (Los Angeles and San Bernardino) in Rehabilitation Counseling as a graduate advisor board member, an instructor, and a guest presenter. He has taught courses in rehabilitation counseling, vocational assessment, career counseling and development, and job placement theories and strategies.

Mr. Stoneburner has been involved with the CRC examination since 1978. He has taken the examination four different times, and has been an examination proctor on numerous times during the past 15 years. He has coached others on an individual basis to assist in CRC exam prep and has taught CRC exam prep classes in the past.

### Friday, September 19, 2003

#### 10:00 AM -12:00 PM

Opening Remarks / Welcome

Keynote Speaker

Michael P. Scott, "Change, Challenges,

Champions"

#### Noon-1:30 PM

Box Lunch/Legislative Session Richard Gannon has been invited

#### 1:30-3:00 PM

Stepping up to the Plate and Moving Into Higher Form of Education; Finding New Funding Sources

Joanne Rose-Johnson, Educational Designs; Elise Scanlon, ACCSET; Paul Bott, Ph.D.,

# CSULB **4:00–5:30** PM

Staffing: How to Build a Winning Team,
Sourcing Good Employees,
Compensation Strategies
Dick Bonar, Dale Carnegie & Associates

#### 1:30-3:00 PM

From Functional Prognoses to Funding Projections: Responsible Voc Evals and Life Care Plans William H. Ginsburg, Esq.

#### 4:00-5:30 PM

We are a Social Science but What's a "Social Science" Expert to do? Scientific vs. Non-Scientific Voc Eval Methodology and Evidence Admissibility — Timothy Field, Ph.D.

#### 1:30-3:00 PM

Welcome to the Ergonomic Track: Whatever Happened to the "R" in RSI? Guidelines for Reducing Repetitive Behaviors During Human-Computer Interaction?

Anthony D. Andre, Ph.D.

#### 4:00-5:30 PM

Effective Office Ergonomics
Alan Hedge, Ph.D.
Cornell University

### Saturday, September 20, 2003

#### 8:30 -10:00 AM

Receivables Management and Expense Control in Vocational Rehab Panel Presentation

#### 10:30 AM-12:00 PM

Changes in Legal Environment; BPPVE Upate, AB749, Employment Law Changes Robert Johnson, CAPPS Executive Director

#### 1:30-4:45 PM

Budgets and Benchmarks: How to Develop a Budget. What are Your Key Performance Measures? How Well do Schools Perform Industrywide? Mary Gilmore, Barry Reimer

# 8:30 AM –12:00 PM Complications of the Burn Survivor,

Psychological and Physical
Reprecussions: Impact on Work and
Home Life
Grossman Burn Center Founder and Staff
A. Richard Grossman, M.D., Jonathan
Simons, Psy.D., Elaine Rojas, R.N.

# Sally Glaze, CLCP **1:30–4:45** PM

Counselor Liability: Substandard
Practice, Ethics, HIPPA and Malpractice.
Not to Worry. Think Again!
Alan Leno, Anne Wallace Ph.D., Lynne Tracy,
M.S., CRC, CDMS, CPDM & William H.
Ginsburg, Esq.

#### 8:30 -10:00 AM

Posture and Power: The Dynamic Use of Your Body at the Computer Ann Grassel, P.T., Grassel and Associates

#### 10:30 AM-12:00 PM

Ergonomics: A Problem Solving Approach to Return to Work Chris Shulenberger, MS Engr. CPE

#### 1:30-3:00 PM

Choosing to Heal: Taking Recovery Into Your
Own Hands
Deborah Quilter

#### 3:15-4:45 PM

Computing Without Pain With the MouseKeyDo™
Norman J. Kahan, M.D.

## Sunday, September 21, 2003

#### 9:00-10:30 PM

Budgets and Benchmarks: How to Develop a Budget. What are Your Key Performance Measures? How Well do Schools Perform Industrywide? Mary Gilmore & Barry Reimer

#### 10:45-Noon

E-Learning
Fred McFarland, Ph.D
Tom Turner, Ph.D
San Diego State University

#### 9:00 AM-NOON

Acquired Brain Injury — From Hospital to
Home and Work Life
Santa Clara Valley Medical Center
Tamara Bushnik, Ph.D., Director,
Rehabilitation Research Center
Michelle Tipton-Burton, OT, Lead Therapist,
Brain Injury Unit and Day Treatment
Program
Susan Lillie, OT, Director, Adaptive Driving
Program

#### 9:00-9:30 AM

Using the Internet to Share Office
Ergonomics Information
Michael B. Abramson and Daniel L. Eisman,
healthycomputing.com

#### 9:00-10:30 AM

Cal/OSHA Ergonomic Update & Resources Kristy Schultz, CAE

#### 10:45 AM-NOON

The Future of Ergonomics: Past Deeds and Future Needs. Ergo Track Wrap-Up, Q & A Anthony D. Andre, Ph.D.

### Thursday, September 18, 2003

1:00 - 4:00 PM

ETHICS FOR THE REHABILITATION PROFESSIONAL

Kelly Roberts, M.S., CRC, CPDM

The purpose of the Ethics Presentation is to provide participants with a basic framework and methodology for making ethical decisions in dilemma situations. Opportunities will be provided for the analysis of ethical scenarios involving the CARRP Code of Ethics. Participants are expected to come away from the workshop with a better understanding of the following:

- Issues involved in making ethical decisions.
- Definitions for ten core ethical values that can be applied when analyzing ethical alternatives.
- The application of a variety of decision making models to ethical situations.
- Why differences of opinion are common in discussions of ethical issues.

### Friday, September 19, 2003

8:00 AM - 5:00 PM 8:00 AM - 10:30 AM 10:00 AM - 12:00 PM

REGISTRATION

CONTINENTAL BREAKFAST

Change, Challenges, Champions: Proven Tools for Creating Greatness in the Midst of Change

Michael Scott

Michael Scott is a former human resources executive and now a highly regarded motivational speaker and success coach. As a professional in the rehabilitation and reemployment field, you undoubtedly have experienced firsthand the challenges associated with change. In particular, legislative and other policy changes in recent years have likely had a meaningful effect on the way in which you provide services to clients. With change being a constant reality, it is important to examine ways to effectively adapt to new mindsets and situations. Capitalizing on change and viewing it as a challenge that has potential opportunities embedded in it is the essence of a true champion.

12:00 PM - 1:30 PM

LEGISLATIVE SESSIONS/BOX LUNCH

1:30 PM - 3:00 PM

Stepping Up to the Plate and Moving Into Higher Form of Education: Finding New Funding Sources

Joanne Rose-Johnson, Educational Designs & Elise Scanlon ACCSET, Paul Bott, Ph.D., CSULB

The presenters will explain how to use accreditation to generate additional revenues, increase your school's net worth, and choose an accrediting agency that fits your school's needs.

1:30 PM - 3:00 PM

From Functional Prognoses to Funding Projections: Responsible Voc Evals and Life Care Plans William H. Ginsburg, Esq., Cotkin, Collins & Ginsburg

"What you don't know, won't hurt you." Not! This presentation will address the rehabilitation expert's critical team role in the litigation process. Accountability is Number One! As the nurse, voc expert and/or case manager, do you effectively interface with the medical experts and economist? Can you read between the lines to know what medical and vocational services and equipment will be needed? Are you familiar with the community resources? Do you understand the impact of the economy and government's agendas on future funding? At the conclusion of Mr. Ginsberg's presentation, the seminar participants will have an enhanced awareness of responsibilities in addressing vocational and life care needs. Discussion will include external factors which may affect the lives and fortunes of people and companies we service. Also included will be the elements typically associated with substandard practice and frequently leading to increased exposure during depositions and trial examinations.

1:30 PM - 3:00 PM

Whatever Happened to the "R" in RSI? Guidelines for Reducing Repetitive Behaviors During Human-Computer Interaction

Anthony D. Andre, Ph.D., Interface Analysis Associates

Ergonomics is "the study of work" but too often our ergonomic mitigations involve only the support of existing work practices, as opposed to changing the inherent ways that people approach human-computer interaction activities. Learn how to truly reduce repetitions, stress and injuries (RSI).

3:00 PM - 3:30 PM

BREAK

3:30 PM - 5:00 PM

How to Build a Winning Team
Richard R. Bonar, Bonar & Associates, Sponsors of Dale Carnegie Training

This session is dedicated to the critical issues such as staffing, motivation, leadership and management explored in a highly interative workshop.

### Friday, September 19, 2003

3:30 PM - 5:00 PM

WE ARE A SOCIAL SCIENCE BUT WHAT'S A "SOCIAL SCIENCE" EXPERT TO DO? SCIENTIFIC VS. NON-SCIENTIFIC VOC EVAL METHODOLOGY AND EVIDENCE ADMISSABILITY.

Timothy Field, Ph.D.

Over the past decade and most notably during the past few years, numerous court rulings have been associated with vocational experts' findings (or noted lack thereof). Dr. Field will provide background information on the infamous *Daubert* and *Kumho* cases and present overviews on the most recent cases which have included the courts' "issues" with vocational experts' opinions. The seminar will include variables of vulnerability and specifically what went wrong, what went right and what we need to do to prepare and protect the admissibility of our findings.

3:30 PM - 5:00 PM

Effective Office Ergonomics

Alan Hedge, Ph.D., Cornell University

This presentation deals with the implications of the latest research information from the ergonomics literature for the design of ergonomic products, workspaces and programs. The talk reviews the nature and causes of musculoskeletal disorders among office workers, and it describes strategies for minimizing those that do not reduce work productivity.

6:00 PM - 7:30 PM

8:30 AM - 10:00 AM

HOSTED BEER AND WINE RECEPTION & SILENT AUCTION

### Saturday, September 20, 2003

8:00 AM

CONTINENTAL BREAKFAST

RECEIVABLES MANAGEMENT AND EXPENSE CONTROL IN VOC REHAB

Bob Turney, Turnkey Construction Management Institute; Conner Cason, DataTech; Dale Larson, Larson Training Centers & Tom Gilmore, Computer Career Connection

The panel will facilitate the sharing of ideas about how to improve collection of monies owed by insurance companies, controlling expenses, obtaining authorization letters, and ways to protect against downturns in business.

8:30 AM - 12:00 PM

Complications of the Burn Survivor, Psychological and Physical Reprecussions: Impact on Work and Home Life

A. Richard Grossman, M.D., Jonathan Simons, Psy.D., Elaine Rojas, R.N., Sally Glaze, CLCP

Burn survivors are clearly one of the most complicated yet least understood. The physical impairments and symptoms and treatment ranges far beyond pain and could last a lifetime. The psychological impact often includes not simply fear of fire but also environmental elements in the home, community and work place. During this seminar, Dr. Richard Grossman will provide an overview of the treatment, impairments and symptoms experienced by burn survivors. Dr. Jonathan Simons will provide insight into the emotional, social and sometimes cognitive residuals of the trauma. Both Elaine Rojas and Sally Glaze will discuss community re-integration problems as well as some remedies and resource for reemployment and life care planning considerations.

8:30 AM - 10:00 AM

POSTURE AND POWER: THE DYNAMIC USE OF YOUR BODY AT THE COMPUTER

Ann Grassel, P.T., Grassel and Associates

Learn how to find neutral in sitting and how to use your body in a dynamic and powerful way while at your computer. Integrate stretching, breathing, toning and strengthening programs into everyday activities and discover whether your environment supports the changes you are making in your body.

10:00 AM - 10:30 AM

**B**REAK

10:30 AM - 12:00 PM

What's Happening in the Legal and Legislative World of Vocational Education and Training?

Robert Johnson, California Association of Private Postsecondary Schools

Mr. Johnson will explain the latest regarding changes in legal environment for schools, including BPPVE updates, AB 749, and employment law changes affecting schools.

10:30 AM - 12:00 PM

ERGONOMICS: A PROBLEM SOLVING APPROACH TO RETURN TO WORK

Chris Shulenberger, MS Engr., CPE, Clayton Environmental Consultants

Returning to the same occupation with reasonable modifications is often the most cost-effective rehabilitation. This presentation will use a case study approach to demonstrate an ergonomics problem solving approach that really works.

12:00 PM - 1:30 PM

Luncheon

### Saturday, September 20, 2003

1:30 PM – 3:00 PM BUDGETS AND BENCHMARKS (PART I)

Mary Gilmore & Barry Reimer, Computer Career Connection

The presenters will help schools better navigate the treacherous financial environment we all face. Specific topics include: How to develop a budget. What are your key performance measures? How well do schools perform industry vide in key cross?

do schools perform industrywide in key areas?

1:30 pm – 4:45 pm Counselor Liability: Substandard Practice, Ethics, HIPA and Malpraice. Not to Worry.

THANK AGAIN!

Alan Leno, Ann Wallace, Ph.D., Lynne Tracy, M.A., CRC, CDMS, CPDM & William H. Ginsburg, Esq.

ADA, FEMA, FMLA, California Workers' Comp, Federal Workers' Comp. What does it all mean? What are the timeframes? Deadlines? What's voluntary? What's mandatory? Over the past decade, more and more legislation has been generated to protect employees and employers. And more Supreme Court decisions have done more and more to protect... well, we'll let you be the judge. When charged with the task of addressing a job accommodation of modified work or alternative positions, on whose data do you rely? Are your job analyses appropriate? Do you confer with the H.R., the supervisor, the employee, the treating physician? What do you do when hired by defense and prevented from meeting with the plaintiff? On whose medical findings do you rely for work restrictions and future treatment recommendations? When opining on the future employment, how do you determine transferable skills? How is the labor market and thus job availability determined? What are you or should you be doing to protect those you evaluate and the integrity of your practice. This workshop will address the voc rehab counselor and experts integrity and liability in our daily case manaagement and vocational expert practices and policies.

1:30 PM — 3:00 PM Choosing to Heal: Taking Recovery Into Your Own Hands

Deborah Quilter, Beyond Ergonomics

Author and RSI expert Deborah Quilter will discuss ways people with repetitive strain injury (RSI) can help themselves heal, including relaxation, self-care, exercise and movement.

3:00 PM - 3:15 PM Break

6:30 PM

3:15 PM − 4:45 PM COMPUTING WITHOUT PAIN WITH THE MOUSEKEYDO™ ERGONOMIC TRAINING IN MOUSE, KEYBOARD AND LAPTOP TECHNIQUE FOR THE TREATMENT, PREVENTION AND REHABILITATION OF REPETITIVE

Stress Injuries"

Norman J. Kahan, M.D.

Clinical practice, basic science, computer and piano keyboard performance have contributed to the development of a new and safe typing/mousing technique. Learn how to implement a newly released ergonomic training manual/CD-ROM, devised of the MouseKeyDo™ techniques, to reduce RSI.

5:00 PM - 6:30 PM OPEN ERGONOMICS PANEL: ASK THE EXPERTS. (PRE-DINNER SNACKS AND NO-HOST BAR)

Evening Activities on Your Own — Enjoy Beautiful San Diego

### Sunday, September 21, 2003

8:30 AM CONTINENTAL BREAKFAST

9:00 AM -10:30 AM BUDGETS AND BENCHMARKS (PART II)

Mary Gilmore & Barry Reimer, Computer Career Connection

9:00 AM - 12:00 PM ACQUIRED BRAIN INJURY — FROM HOSPITAL TO HOME AND WORK LIFE

Santa Clara Valley Medical Center: Tamara Bushnik, Ph.D., Director of Rehabilitation Research Center; Michelle Tipton-Burton, OT, Lead Therapist for Brain Injury Unit and Day Treatment Program & Susan Lillie, OT, Director of Adaptive Driving Program

ABI — Specific considerations in Employability Evaluations, Voc Rehab Plans and Life Care Plans.

9:00 AM - 9:30 AM Using the Internet to Share Office Ergonomics Information

Michael B. Abramson & Daniel L. Eisman, healthycomputing.com

In this presentation, we share real examples of how health and safety experts all over the world are using HealthyComputing.com to communicate office ergonomics information to office workers.

9:30 AM - 10:30 AM CAL/OSHA ERGONOMIC UPDATE & RESOURCES

Kristy Schultz, CAE, Cal/OSHA Consultation Services

This session will leave you with information and resources that can help you and your clients avoid or intervene on existing exposures that may cause a musculoskeletal related injury/illness.

### Sunday, September 21, 2003

10:30 AM - 10:45 AM Break
10:45 AM - 12:00 PM E-LEARNING

10:45 AM - 12:00 PM

Fred McFarland, Ph.D. & Tom Turner, Ph.D., San Diego State University

Presenters will help schools discover ways to effectively plan, implement and monitor the effectiveness of E-Learning, a rapidly growing multi-billion dollar industry.

The Future of Ergonomics: Past Deeds and Future Needs

Anthony D. Andre, Ph.D., Interface Analysis Associates

This presentation provides a brief overview of ergonomics research successes to date and then discusses what additional research is needed to maintain the ergonomics movement and some of the challenges that we will face in the absence of this data.

# The Many Faces of Success Ceremony San Diego/Imperial Chapter

Please join us as we celebrate our success by honoring injured employees. Help us inform our local legislators that the vocational rehabilitation benefit does work!

When: Thursday, September 18, 2003

Time: 5:30 – 8:30 p.m.

Where: Shelter Pointe Hotel & Marina

**1551 Shelter Island Drive** 

San Diego, CA

- Showcase one of your favorite Success Stories by nominating and sponsoring your client or student to be honored.
- ➤ Have your client/student's story included in the Many Faces of Success local booklet and later incorporated into the Statewide Book (Second Edition).
- Meet with your local Senator or Assembly Representative to encourge them to keep vocational rehabilitation as the Bridge from Injury to Work.
- >Support your professional organization by attending, encouraging colleagues and associates to attend. All net proceeds from the event will go toward our legislative and public relations efforts in Sacramento.

For more information, contact: Marci Honstead • Action Rehabilitation (619) 698-0208

Event Registration			
Name			
Company Name:			
Address			
City	_ State	_ Zip	
Telephone () Fax (	)		
Enclosed: ☐ Registration Fee: ☐Individual \$45 / \$60 after 09/05 ☐ Table \$300 / \$400 after 09/05			
☐ MasterCard ☐Visa ☐ American Express ☐ Discover/Novus Card No			
Expiration Date: Authorized Signature:			

# **REGISTER TODAY!** — **NO ON-SITE REGISTRATION**

Make check payable to CARRP and mail payments to: **CARRP** 

309 Wall Street • Chico, CA 95928 or fax with credit card to (530) 894-1079 Please use one form per person — For more than one registrant, please copy this form.

Name:	Firm:		
Address:	Phone: ()		
City:			
→ □CRC □CCM □CD	MS □CPDM □BRN □ METHOD OF PAYMENT	ABVE □CVE	
Registration Fees			
	☐ Check enclosed payable to CARRP		
□ \$350.00 Member  ✓ Groups of two or more from the same organization receive a \$20 per attendee discount for full Conference Registration.  All in a group must register at the same time.	#_	Exp. Date:	
■ \$450.00 Non-Member  ✓ Registrations postmarked after  August 29, 2003 but before September 5, 2003, will be assessed a \$40	Signature authorizing charge:		
late fee.	Help Us Plan!	Cancellation Policy	
☐ \$500.00 postmarked after 09/05/03	Only the Certification Track requires	Cancellations must be received in writing prior to August 30, 2003 to receive a refund less a \$100.00 processing fee. No refunds for cancellations will be given after September 10, 2003	
■ \$95.00 Guest Package  ✓ We welcome your guests to all special events. The Guest Package includes all food and beverage, Friday Night Social & Silent Auction and Saturday Luncheon. Guest:	preregistration. However, we are interested in knowing which track you think you will be attending: □Ergonomics Track □Forensics Track □Schools' Track		
☐ Ethics Pre-Con	□Certification Preparation	<u> </u>	
□ Registered Member - Free □\$100.00 Member (not registered for <i>full</i> conference) □\$125.00 Non-Member (not registered for <i>full</i> conference) □ \$75.00 Registered Non-member □ \$175.00 Friday Only □ \$225.00 Saturday Only	Student Registration for Certification Prep Course  \$199.00 Student registration for Certification Prep Course (includes conference food and beverage)  \$99.00 Student registration for Certification Prep Course only.	Special dietary requirements or physical disability requiring special arrangement:	
T \$125.00 Sunday Only	Must include proof of enrollment in a		

full-time Master's program.



□ \$125.00 Sunday Only

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